

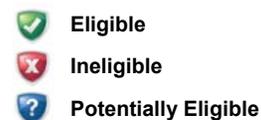
Expense	Covered?	More Details
Abortion		
Acne products — Products specifically marketed for and used to treat acne		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Acne products — Products used for general hygiene such as facial wash, cleansers, toners, and medicated makeup		
Acupuncture — Treatment for a medical condition		
Advance payments — Nonrefundable advance payments to a private institution for lifetime care, treatment, and training of a physically or mentally impaired dependent after the death or disability of a legal guardian		You must provide a statement of medical necessity from a licensed health care professional documenting the disability or mental impairment.
Alcohol or drug addiction — Payments to a treatment center for alcohol or drug addiction, including meals and lodging		
Allergy prevention products — Products purchased or used to alleviate allergies, such as a pillow, mattress, or vacuum		You must provide a statement of medical necessity from a licensed health care professional documenting the diagnosed allergy and that the product will help alleviate the allergy symptoms.
Allergy testing and shots		
Ambulance service		
Arch support — Supportive foot products prescribed by a doctor to treat a medical condition.		
Artificial limbs		
Automobile insurance premiums		



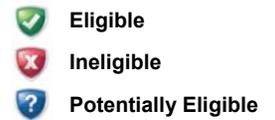
Expense	Covered?	More Details
Automobile modifications – Modifications include special hand controls and other equipment installed in an automobile for a person with a disability		You must provide a statement of medical necessity from a licensed health care professional documenting the disability.
Birth control pills – Prescribed birth control pills		
Birth control products – Over-the-counter items such as gels and foams		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Birth control products – Over-the-counter items such as home pregnancy tests, condoms, and ovulation monitors		
Birth control products – Prescribed devices such as diaphragms, IUDs, and Norplant		
Blood donation – Costs associated with blood donation, including self-administered blood donations, storage fees, and processing fees		
Blood pressure monitors – Costs include electronic monitors and replacement blood pressure cuffs		
Body scans		
Bottled water		
Braille books and magazines – Costs are limited to those that exceed regular printed editions		You must provide a receipt or advertisement with the price of the regular printed version of the book or magazine and a receipt of the Braille material.
Breast augmentation – Elective procedures that do not promote proper functioning of the body or prevent or treat an illness or disease. Examples include implants and injections		

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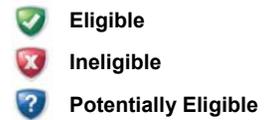
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Expense	Covered?	More Details
Breast feeding classes		
Breast pumps – Pump prescribed by a doctor for a medical reason		
Chelation therapy – Therapy used to treat a medical condition, such as lead poisoning		
Childbirth classes – Classes necessary to reduce pain during labor and delivery (Lamaze, for example)		Expenses related to parenting techniques, infant CPR, and breast feeding aren't eligible.
Chiropractor – Treatment for a medical condition		
Christian Science practitioner – Expenses paid to a practitioner for medical care		
COBRA premiums – Premiums paid on an after tax basis for continuation of group medical, dental, or vision coverage		
Contact lenses – Including cases and enzyme cleaners		
Cosmetic services and products – Surgery that isn't medically necessary. Examples include liposuction, hair transplants, electrolysis, laser treatments, and face-lifts		
Cosmetic services and products – Those necessary to improve a deformity related to a congenital abnormality or an injury resulting from an accident, trauma, or disfiguring disease (post-mastectomy reconstructive surgery, for example)		You must provide a statement of medical necessity from a licensed health care professional documenting the deformity, disfigurement, or injury. The services and products must promote the proper functioning of the body or prevent or treat an illness, injury, or disease.
Counseling – Marriage or family counseling		Other types of counseling, such as mental health and psychiatric services, are eligible.
Crutches		



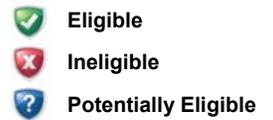
Expense	Covered?	More Details
Dental coinsurance — Amounts not covered by your or your spouse's dental plans		
Dental copayments		
Dental deductibles — Deductibles under your or your spouse's dental plans		
Dental expenses — Examples include fees for X rays, fillings, braces, extractions, crowns, and orthodontia		
Dental implants — Fees for insertion of artificial tooth, bone grafting, and follow-up care		
Dental reasonable/customary — Amounts not paid by a dental plan that exceed reasonable and customary limits		
Dentures — Costs include dental fees, cleaning products, and adhesives		
Diabetic supplies — Examples include insulin, needles, and testing strips		
Diaper service — Cost for an agency that delivers and picks up cloth diapers		
Diapers (adult) --Diapers necessary as a result of a medical condition		
Diapers (child)		
Dietician services — Fees paid to a dietician when referred by a doctor for treatment of a medical condition		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the service prescribed, and the length of treatment. Services for general health purposes aren't eligible.



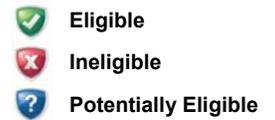
Expense	Covered?	More Details
Disability construction costs – Examples include constructing entrance or exit ramps, adding handrails, or modifying stairways at a personal residence for disability of an employee or dependent		You must provide a statement of medical necessity from a licensed health care professional documenting the disability.
Disability equipment – Equipment installed in the home or car for use by a disabled employee or dependent		You must provide a statement of medical necessity from a licensed health care professional documenting the disability.
DNA testing – DNA testing for paternal responsibility		
Ear wax removal materials – Kits and ear drops prescribed by a doctor for a medical condition		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Earplugs – Plugs prescribed by a doctor for a medical condition		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the product prescribed, and the length of treatment. Products for general health purposes aren't eligible.
Erectile dysfunction – Nonprescription medication, herbal remedies, and nutritional supplements		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Erectile dysfunction – Prescription medication to treat a medical condition		
Exercise equipment – Equipment prescribed by a doctor for the treatment of a medical condition		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, such as a cardiac condition. Products for general health purposes aren't eligible.
Exercise equipment – Equipment used for general health purposes or prevention of an undiagnosed disease		
Eye examinations		
Eye surgery – Surgery to correct defective vision		

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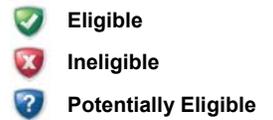
Expense	Covered?	More Details
Eyeglass tinting and coating		
Eyeglasses — Costs include prescription glasses and nonprescription reading glasses		
Flu shots		
Fluoride treatment — Costs include installation and monthly rental charges of a home fluoride water unit, when recommended by a dentist		Products for general health or cosmetic purposes (such as mouthwash or toothpaste) aren't eligible.
Food (prescribed) — Foods prescribed by a doctor to treat a medical condition. Examples are specialty baby formula and lactose-free foods. Costs are limited to those that exceed common versions of the product		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition. You must also provide a receipt or advertisement with the price of the commonly available version of the food and a receipt for the prescribed food.
Funeral and burial expenses		
Future payments — Down payments or payments for services that have not been rendered or products not received		Lump-sum payments for future orthodontia services are an eligible exception. Once the service is rendered, an itemized bill indicating the service date is required for the expenses to be eligible.
Hair regrowth treatment — Prescription and nonprescription medication used for cosmetic purposes. Examples include products to treat male pattern baldness and the effects of aging		
Hair regrowth treatment — Prescription and nonprescription medication used to improve a deformity related to a congenital abnormality or an injury resulting from an accident, trauma, or disfiguring disease		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Health care supplies — Examples include band aids, gauze, elastic wraps and bandages, braces, and supports		



Expense	Covered?	More Details
Health club or YMCA dues — Individual membership and personal trainer fees when prescribed by a doctor to treat a specific medical condition		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the service or product prescribed, and the length of treatment. Family memberships must be itemized to represent the portion for the individual requiring the membership or personal trainer. Fees for annual contracts may be submitted after all service has been received.
Health club or YMCA dues — Membership and personal trainer fees for general health or to relieve mental or physical stress not related to a specific medical condition		
Hearing aids		
Hearing coinsurance — Amounts not covered by your or your spouse's hearing plans		
Hearing copayments		
Hearing deductible — Deductibles under your or your spouse's hearing plans		
Hearing expenses — Costs include examinations and hearing aid batteries		
Hearing reasonable/customary — Amounts not paid by a hearing plan that exceed reasonable and customary limits		
Hearing-impaired phone tools — Telephone equipment that allows a hearing-impaired person to communicate over a regular telephone		
Hearing-impaired TV equipment — Equipment that displays the audio part of television programs as subtitles for a hearing-impaired person		
Herbal remedies — Remedies prescribed by a doctor for a medical condition		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.

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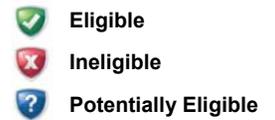
Expense	Covered?	More Details
Hospital care – Inpatient care, including the cost of a private room		Fees for personal convenience items, such as a television, telephone, and concierge services, aren't eligible.
Household help – Expenses for help with physical housework, even if recommended by a doctor, due to an inability of the employee, dependent, or retiree		
Human guide – Cost of a human guide to assist a physically, mentally, visually, or hearing impaired person		You must provide a statement of medical necessity from a licensed health care professional documenting the disability.
Humidifiers – Cost of portable units prescribed by a doctor for treatment of a medical condition		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the service or product prescribed, and the length of treatment. Services and products for general health purposes aren't eligible.
Hypnosis – Hypnosis prescribed by a doctor for medical reasons		
Illegal medical treatment – Including surgery		
Immunizations		
Infertility – Treatments for infertility, including artificial insemination, in-vivo or in-vitro fertilization, embryo placement, egg and sperm storage, and ovulation monitors		
Laboratory and X ray fees		
Laetrile – Anti-cancer drug		
Language training – Training for a child with dyslexia or other learning disabilities. Fees for regular schooling aren't eligible		
LASIK surgery		

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Expense	Covered?	More Details
Lead-based paint removal – Costs for residences with children who have or had lead poisoning		
Legal fees – Fees paid to authorize treatment for mental illness, excluding guardianship or estate management fees		
Lens replacement insurance – Insurance to replace eyeglass or contact lenses		
Life insurance premiums – Premiums paid for the following policies: life insurance, repayment for loss of earnings, and accidental loss of life, limbs, or sight		
Lodging – Cost of lodging not provided in a hospital or similar institution while away from home if primarily for and essential to medical care (limited to \$50 per person per night)		The \$50 limit is only applicable to the patient and caregiver (\$100 max per night). You must provide a statement of medical necessity from a licensed health care professional documenting the medical condition.
Long-term care facility fees – Fees for room and board at a long-term care facility		
Massage therapy – Therapy prescribed by a doctor to treat an injury or trauma		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the service or product prescribed, and the length of treatment. Services and products for general health purposes aren't eligible.
Massage therapy – Therapy to relieve stress or general health purposes		
Mastectomy-related products – Examples include breast prosthesis and specialty bras		
Maternity care – Service and supplies from doctors, midwives, clinics, hospitals, and laboratories		3D and 4D ultrasounds aren't eligible.
Maternity clothes		



Expense	Covered?	More Details
Mattresses — Mattresses prescribed by a doctor to treat a medical condition		You must provide a statement of medical necessity from a licensed health care professional documenting that the mattress is necessary to treat a medical condition, injury, or illness and isn't for general health purposes.
Medic alert identifications — Bracelet or necklace prescribed by a doctor in connection with treating a medical condition		
Medical alert programs — Expenses include installation of equipment and monthly monitoring fees		You must provide a statement of medical necessity from a licensed health care professional documenting that the medical alert program is necessary to treat a medical condition, injury, or illness and isn't for general health purposes.
Medical coinsurance — Amounts not covered by your or your spouse's medical plans		
Medical conference — Admission and transportation costs		
Medical contract fees — Fees paid for exclusive provider care (examples include concierge services, boutique fees, and retainer fees)		Once service is rendered, the expense is eligible. You must provide an itemized bill indicating the patient name, date of service, and description of service. Fees for future service aren't eligible.
Medical copayments		
Medical deductibles — Deductibles under your or your spouse's medical plans		
Medical equipment — Costs to buy or rent durable equipment prescribed by a medical practitioner to alleviate or treat a medical condition. Examples include medical beds, nebulizers, and sleep therapy devices		
Medical information — Amounts paid to a medical information plan for storage and retrieval of medical information		
Medical reasonable/customary — Amounts not paid by a medical plan that exceed reasonable and customary limits		

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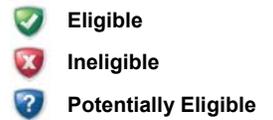
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-  Eligible
-  Ineligible
-  Potentially Eligible

Expense	Covered?	More Details
Medical services — Services provided by doctors, surgeons, specialists, or other medical practitioners		
Medical supplies — Over-the-counter items such as bandages, thermometers, and heating pads		
Medicare Part B Premiums		
Medicare Part D Premiums		
Mental health — Includes psychoanalysis or amounts paid to a psychiatrist, psychologist, hospital, clinic, or mental health facility for medical care		
Mentally handicapped home — Costs of keeping a mentally handicapped person in a special home, as recommended by a psychiatrist, to help the person adjust from life in a mental hospital to community living		You must provide a statement of medical necessity from a licensed health care professional documenting that the special home or facility is necessary to assist the person in adjusting from life in a mental hospital to community living.
Nursing or retirement home fee — Fees for custodial services. Examples include room and board		
Nursing or retirement home fee — Fees for medical services. Examples include fees for doctors, therapists, and other medical practitioners		
Nursing services for newborns — Services by a nurse or attendant to care for a normal and healthy newborn at a hospital or at home		
Nursing services — Wages and other amounts paid for nursing services to a patient at home or in a facility, such as a nursing home or rehabilitation center		Home health care and private duty nursing are eligible. Fees for personal and household services aren't eligible.
Nutritional supplements — Supplements prescribed by a doctor to treat a diagnosed medical condition		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.

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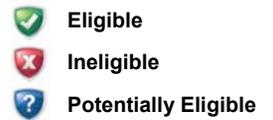
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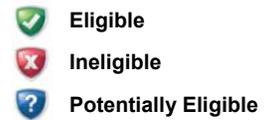
Expense	Covered?	More Details
Nutritional supplements – Supplements taken for general health purposes. Examples include protein supplements, energy bars, and sports drinks		
Occupational therapy – Therapy received as medical treatment		
Organ donor – Surgical, hospital, laboratory, and transportation expenses for an organ donor, if you paid the donor's expenses		
Orthodontic fees – Orthodontic fees paid in a lump sum and in monthly installments		
Orthopedic shoes and inserts – Shoes and inserts prescribed by a doctor for a medical condition. Costs are limited to those that exceed the cost of regular footwear		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition. You must also provide a receipt or advertisement with the price of the commonly available version of the product.
Over-the-counter medicine – Medications taken for general health purposes		
Over-the-counter medicine – Medications taken to relieve pain, colds, and medical conditions		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Oxygen or oxygen equipment – Costs for rental or purchased equipment to relieve breathing problems caused by a medical condition		
Pain relievers		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Personal-use items – Includes toiletries and cosmetics		
Personal-use items – Personal-use item used to prevent or ease a physical or mental defect or illness. Costs are limited to those that exceed common versions of the product		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition. You must also provide a receipt or advertisement with the price of the commonly available version of the product.

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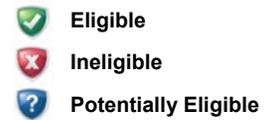
Health Care Spending Account



Expense	Covered?	More Details
Physical examinations – Routine physical examinations and related charges		
Physical therapy – Therapy prescribed by a doctor as treatment for a medical condition		
Premiums for medical insurance – Premiums paid on an after-tax basis for any type of medical, dental, or vision insurance coverage, including premiums for private insurance not provided by an employer		
Prenatal vitamins – Vitamins prescribed by a doctor for use during pregnancy		
Prescription drugs – Exceptions may apply to drugs prescribed for cosmetic or general health purposes		
Prosthetics		
Psychiatric care – Medical costs for psychiatric care		
Psychiatric expenses – Includes psychoanalysis or amounts paid to a psychologist for medical care		
Reading glasses – Nonprescription reading glasses		
Sales taxes – Sales and service taxes on eligible medical care or products		
Saline solution – Including solutions for eyes, ears, and nose		
School (alternative) – Costs of sending a problem child to an alternative school for benefits the child may receive from the course of study and disciplinary methods. Examples include court-ordered programs		



Expense	Covered?	More Details
School payments for disabled – Expenses paid to an alternative school for a child with a severe learning disability if the main reason is using the school's resources to relieve the disability		You must provide a statement of medical necessity from a licensed health care professional documenting that the school is necessary to relieve the child's learning disability.
Service animals – Costs of obtaining and training a guide dog or other animal to provide assistance to a person with a disability		You must provide a statement of medical necessity from a licensed health care professional documenting the disability.
Shipping – Charges to ship an eligible medical product		The shipping charges must be related to an eligible product. You may be required to provide a statement of medical necessity from a licensed health care professional describing the medical condition, the product prescribed, and the length of treatment. Shipping related to products for general health purposes aren't eligible.
Social activities – Activities such as dancing or swimming lessons, even if recommended by a doctor for general health improvement		
Speech therapy – Speech therapy costs when prescribed as treatment for a specific medical condition (such as autism, dyslexia, developmental delays, and rehabilitation)		
Sterilization – Costs of sterilization (vasectomy or tubal ligation) and reversal of sterilization operations		
Stop-smoking program – Over the counter products used to stop smoking		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Stop-smoking program – Prescription drugs and medical services to stop smoking		
Sunglasses – Non prescription sunglasses prescribed by an eye doctor for light sensitivity		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the product prescribed, and the length of treatment. Products for general health purposes aren't eligible.



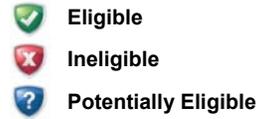
Expense	Covered?	More Details
Support hose — Hose prescribed by a doctor for a medical condition		The hosiery must be primarily manufactured and marketed for the relief of a medical condition. However, hosiery primarily marketed for fashion isn't eligible. You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the product prescribed, and the length of treatment.
Taxes — Social Security and Medicare taxes paid for a nurse, attendant, or other person who provides medical care		
Teeth whitening or bonding — Costs include bleaching, special whitening toothpaste, and bonding of teeth. These expenses are always considered cosmetic and aren't eligible		
Toothbrush — Any type of toothbrush, even if recommended by a dentist or orthodontist		
Transgender services — Examples include hormone therapy, counseling, and surgery		
Transportation expenses — Costs to receive medical care, including airfare, parking, tolls, taxis, rental cars, buses, gas for your car, or mileage		You must provide a statement of medical necessity from a doctor documenting the medical condition for any expense over \$100 if no diagnosis has been submitted previously. Transportation expenses solely related to obtaining a prescription or purchasing over-the-counter items aren't eligible.
Tutoring — Tutoring fees, recommended by a doctor, for a child who has severe learning disabilities caused by a mental or physical impairment, including nervous system disorders		You must provide a statement of medical necessity from a licensed health care professional documenting the medical condition.
Umbilical cord storage — Costs to collect, freeze, and store umbilical cord blood only when a medical condition is present		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition. Fees for storing umbilical cords when no diagnosed medical condition is present are ineligible.
Uniforms		

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Health Care Spending Account

-  Eligible
-  Ineligible
-  Potentially Eligible

Expense	Covered?	More Details
UVR treatments – Ultraviolet radiation treatments recommended by a doctor for a medical condition, such as chronic psoriasis		
Vacation or travel – Time off or travel for general health purposes		
Vaccinations – Amounts paid for vaccinations or immunizations against disease		
Varicose vein surgery – Expenses associated with the removal of varicose veins, when prescribed by a doctor for treatment of a medical condition		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the service or product prescribed, and the length of treatment. Services and products for general health or cosmetic purposes aren't eligible.
Veneers – Fees for veneers, when covered by an insurance plan or recommended by a dentist as the only course of treatment		You must provide a statement from a dentist indicating that the veneers are not for cosmetic or general health purposes and are the only suitable course of treatment.
Vision coinsurance – Amounts not covered by your or your spouse's vision plans		
Vision copayments		
Vision deductibles – Deductibles under your or your spouse's vision plans		
Vision expense – Costs not covered by a vision plan		
Vision reasonable/customary – Amounts not paid by a vision plan that exceed reasonable and customary limits		
Vitamins – If prescribed by a doctor to treat a diagnosed medical condition; not eligible if simply taken for general health purposes		You must provide a prescription from a licensed health care professional. Products for general health purposes aren't eligible.
Vitamins – Taken for general health purposes		



Expense	Covered?	More Details
Walking aids — Examples include canes, walkers, and crutches		
Warranties — Warranties purchased for health-related equipment		
Weight loss — Program for general health		
Weight loss — Program prescribed by a doctor to treat a diagnosed medical condition		Examples include medical costs and program fees for support groups and non-medically supervised programs such as Weight Watchers, NutriSystem, and Medifast. Food is often a part of these programs, however, the fees associated with food aren't eligible. You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the service or product prescribed, and the length of treatment. Services or products for general health purposes aren't eligible.
Wheelchair		
Wigs — Wigs purchased with a doctor's recommendation for the mental health of a patient who has lost all of his or her hair from disease		You must provide a statement of medical necessity from a licensed health care professional describing the medical condition, the product prescribed, and the length of treatment. Products for general health purposes aren't eligible.
Work transportation expenses — Transportation costs to and from work, even though a physical condition may require special means of transportation		
Work-related medical expenses — Costs for an accident or illness not covered by workers' compensation or another medical plan		